



ABOUT SOCALGAS?

SoCalGas operates underground natural gas pipelines in areas where you or your company may dig or excavate.

SoCalGas owns and operates an integrated gas transmission system consisting of pipeline and storage facilities. Using our network of transmission pipelines and four interconnected storage fields, we deliver natural gas to consumers in more than 500 communities.

Our service territory encompasses approximately 24,000 square miles in diverse terrain throughout Central and Southern California, from Visalia to the Mexican border.

YOUR SAFETY IS IMPORTANT TO US

SoCalGas has been dedicated to providing safe and reliable energy for more than 150 years. We routinely perform pipeline safety tasks, including patrolling, testing, repairing and replacing pipelines. In order to perform all these tasks, SoCalGas must be able to access its pipeline right-of-way. Please keep the area above the pipelines accessible.

FIND PIPELINES NEAR YOU

Since most pipelines are buried underground, pipeline markers identify the approximate locations of major pipelines and include our emergency number. Markers do not indicate the depth or number of pipelines in the area. In addition, maps can be viewed to identify the approximate locations of major natural gas pipelines in your area by visiting the Gas Transmission and

High Pressure Distribution Pipeline Interactive Map at socialgas.com/safety or the National Pipeline Mapping System (NPMS) website at npms.phmsa.dot.gov. These maps only indicate the general location of pipelines and should never be used as a substitute for contacting 811 at least two business days before digging.



IF YOU DAMAGE A PIPELINE OR SUSPECT A NATURAL GAS LEAK:

- **IMMEDIATELY EVACUATE THE AREA.**
- **CALL SOCALGAS** at **1-800-427-2200** from a safe location.
- **CALL 911** promptly, from a safe location, if there is damage resulting in a natural gas leak that may endanger life, cause bodily harm or property damage.
- **DO NOT** smoke or light a match, candle or create any other flame.
- **DO NOT** turn electrical appliances or lights on or off, operate motorized equipment or vehicles, or use any device that could cause a spark.
- **DO NOT** attempt to control the leak or repair a damaged pipe or meter. Natural gas leaking from a plastic pipe can create static electricity that can ignite the natural gas.
- **REPORT** any pipe damage by calling SoCalGas immediately at 1-800-427-2200. Even a slight gouge, scrape or dent to a pipeline may harm the integrity of the pipe or cause a dangerous leak in the future.



EMERGENCY CONTACT: 1-800-427-2200

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:
Natural Gas 1971 115

CALIFORNIA COUNTIES OF OPERATION:

Fresno	Riverside
Imperial	San Bernardino
Kern	San Luis Obispo
Kings	Santa Barbara
Los Angeles	Tulare
Orange	Ventura

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

RECOGNIZE A NATURAL GAS LEAK



Be alert to any of the signs you may see, hear or smell when there is a leak.

Look

If you see a damaged connection to a natural gas appliance, dirt/water blowing into the air, a dry patch of grass, fire or an explosion near a pipeline

Listen

If you hear unusual sounds like hissing or whistling.

Smell

If you smell the distinctive odor* of gas.

*Some persons may not be able to smell the odor because they have a diminished sense of smell due to COVID-19, olfactory fatigue (normal, temporary inability to distinguish an odor after prolonged exposure to it), or because the odor is being hidden by other odors present, like cooking, damp, musty or chemical odors. In addition, certain pipeline and soil conditions can cause odor fade (the loss of odorant so that it is not detectable by smell).

CONTACT 811 BEFORE YOU DIG.



IT'S THE LAW

Digging, excavation and grading near buried pipelines are major causes of pipeline damage, which can cause injury to those around your worksite, result in costly repairs, disruptions in natural gas service and delays in projects.

Regardless of the size or scope of the work you're planning, protect employees working near pipelines by having the pipeline's location marked using five simple safety steps:

1. **MARK** out your proposed excavation area in white paint or provide other suitable markings.
2. **CONTACT 811** Underground Service Alert (USA) at california811.org or dial **811**, to submit a location request at least two business days before
3. **WAIT** to dig until we either mark our natural gas pipelines or you are advised that the area is clear.
4. **CONFIRM** utilities have marked the proposed work area. Natural gas is indicated in yellow. If no natural gas pipelines are in your work area you may get a call, email, or see writing on the ground that indicates "no conflict" or "no natural gas".
5. **USE** only hand tools within 24 inches on each side of marked utility lines to carefully expose the exact locations of all lines.

digging. SoCalGas will be contacted, as well as other local utility owners, to mark the location of all utility-owned lines for **FREE**. Notifying Underground Service Alert prior to excavation is required by California law. Failure to comply can carry heavy fines.

SoCalGas does not mark customer-owned natural gas lines, which typically run from the meter to the customer's natural gas equipment. To have customer-owned lines located and marked before a project, contact a qualified pipe-locating professional.

IMPORTANT CONTACT INFORMATION

To report a pipeline emergency, call SoCalGas at **1-800-427-2200**. No damage is too small to report.

Contact 811 Underground Service Alert **BEFORE** you dig. For more information, visit california811.org.

Visit socalgas.com/811 for more safety information.

